

**From:** [Graham.S.White@met.pnn.police.uk](mailto:Graham.S.White@met.pnn.police.uk) [<mailto:Graham.S.White@met.pnn.police.uk>]  
**Sent:** Monday, July 10, 2017 3:16 PM  
**To:** Regen, Licensing  
**Subject:** Mums the Word, 1a Warwick court

Please find attached the police response to the above application

Regards

**PC Graham White 288MD**

*Southwark Police Licensing Unit*

*323 Borough High Street*

*London*

*SE1 1JL*

*Tel: 0207 232 6756 (726756)*

[SouthwarkLicensing@met.police.uk](mailto:SouthwarkLicensing@met.police.uk)

[graham.white4@met.police.uk](mailto:graham.white4@met.police.uk)



**The Licensing Unit**

Floor 3

160 Tooley Street

London

SE1 2QH

**Metropolitan Police Service**

**Licensing Office**

**Southwark Police Station,**

**323 Borough High Street,**

**LONDON,**

**SE1 1JL**

Tel: 020 7232 6756

Email: [SouthwarkLicensing@met.police.uk](mailto:SouthwarkLicensing@met.police.uk)

**Our reference:** MD/29/17

**Date:** 10th July 2017

Dear Sir/Madam

**Re:- Mums The Word, 1a Warwick Court, London SE15 4SE**

Police are in possession of an application from the above for a new premises licence. The application describes the operation as a Café serving alcohol.

The new operating schedule shows the following hours.

Opening Hours	
Mon - Sun	09.00hrs – 23.30hrs
Sale of alcohol	
Mon - Sun	10.00hrs – 23.00hrs

The premises is inside the Peckham Cumulative impact zone and situated in a designated Major Town Centre area under Southwark statement of licensing policy. The application falls within the hours recommended under the Policy.

The applications sets out a number of control measures within the schedule but we recommend the following additional condition to those already offered, if the licence was to be granted to promote the crime and disorder licensing objective.

1. That a CCTV system be installed at the premises and be maintained in good working order and be continually recording at all times the premises are in use under the licence. The CCTV System must be capable of capturing a clear facial image of every person who enters the premises.
2. All CCTV footage be kept for a period of 31 days and shall on request be made immediately available to officers of the police and the council. There will be at least one person on duty at all times that is familiar with the operation of the CCTV and able to download the footage upon request.
3. That all staff are trained in their responsibilities under the licensing act 2003 and training records to be kept and signed and updated every 6 months. The records shall, upon request, be made immediately available to Officers of the Police and the Council.

The Following is submitted for your consideration, Police would welcome the opportunity to conciliate should the need arise.

Yours Sincerely

**PC Graham White 288MD**  
Southwark Police Licensing Unit  
Tel: 0207 232 6756

**From:** [Regen, Licensing](#)  
**To:** [Bray, Suzanne](#)  
**Cc:** [McArthur, Wesley](#)  
**Subject:** FW: 1A Warwick Court, License Application  
**Date:** 13 July 2017 14:12:56  
**Attachments:** [Mum"s The Word \(859257\) - RA rep"s1.pdf](#)

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**From:** Graham.S.White@met.pnn.police.uk [mailto:Graham.S.White@met.pnn.police.uk]  
**Sent:** Thursday, July 13, 2017 2:00 PM  
**To:** Regen, Licensing  
**Subject:** 1A Warwick Court, License Application

Please see below re the police objection. They have agreed to all three conditions and as such we withdraw are objection.

Regards

**PC Graham White 288MD**

*Southwark Police Licensing Unit*

*323 Borough High Street*

*London*

*SE1 1JL*

*Tel: 0207 232 6756 (726756)*

[SouthwarkLicensing@met.police.uk](mailto:SouthwarkLicensing@met.police.uk)

[graham.white4@met.police.uk](mailto:graham.white4@met.police.uk)

**From:** Chantel Yeung  
**Sent:** 13 July 2017 12:27  
**To:** White Graham S - MD <[Graham.S.White@met.pnn.police.uk](mailto:Graham.S.White@met.pnn.police.uk)>;  
[southwarklicensing@metpolice.uk](mailto:southwarklicensing@metpolice.uk); White Graham S - MD  
<[Graham.S.White@met.pnn.police.uk](mailto:Graham.S.White@met.pnn.police.uk)>  
**Subject:** 1A Warwick Court, License Application

Dear Graham White,

Thank you for the comments on the premises licence application regarding 'Mums the Word', 1A Warwick Court. (I have attached this to the email for your reference)

To address each of your points in turn:

- I will be installing a CCTV system at the premises, maintained in good working order, and in constant use and capable of capturing clear facial images of people who enter the premises.
- CCTV footage will be kept for 31 days, and of course made available to police and/or council upon request. There will be staff who is familiar with the operation of the CCTV at all times.
- Staff will be trained under Licensing Act 2003, with training records kept and updated. These will also be available upon request to Officers and Police and the Council.

I am happy to agree to these conditions and I hope you could consider withdrawing your representation,

Kind Regards,

Chantel Yeung

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**Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)**

**From:** Tear, Jayne  
**Sent:** Monday, July 10, 2017 3:32 PM  
**To:** Regen, Licensing  
**Cc:** McArthur, Wesley  
**Subject:** REPRESENTATION RE MUMS THE WORD  
**Importance:** High

Dear Licensing

Please find attached my representation regarding the above application,

With kind regards

Jayne

**Jayne Tear - Principal Licensing Officer**

Southwark Council | Licensing Unit

160 Tooley Street | London | SE1 2QH

Direct line 020 7525 0396 | Fax 020 7525 5735 | Call Centre 020 7525 2000

Visit our web pages <http://www.southwark.gov.uk/licensing>

# MEMO: Licensing Unit

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<b>To</b>	Licensing Unit	<b>Date</b>	10 July 2017
<b>Copies</b>			
<b>From</b>	Jayne Tear	<b>Telephone</b>	020 7525 0396
<b>Email</b>	Jayne.tear@southwark.gov.uk		

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**Subject** Re: Mum's The Word, 1a Warwick Court, London, SE15 4SE

Application for a premises licence.

I write with regards to the above application for a premises licence submitted by Chantel Yeung under the licensing act 2003.

The application seeks the follows licensable activities:

- Supply of Alcohol (on the premises) on Monday to Sunday from 10:00 to 23:00
- The proposed opening hours will be on Monday to Sunday from 09:00 to 23:30

The premises is described as a *'Ground floor café. The building stands on its own, only attached at one end to a shop which is open during the day'*

The premises is situated in Peckham Major Town Centre and under the Southwark Statement of Licensing policy 2016 - 2020 the appropriate closing times for Restaurants and Cafes on Sunday to Thursday is 00:00 hours and for Friday and Saturday 01:00 hours. This premises also falls within the Peckham CIP Area.

My representation is submitted under the prevention of crime and disorder and the prevention of public nuisance licensing objectives and has regard to the Southwark Statement of Licensing Policy 2016 – 2020.

Section six of the policy (from page 32) deals with Southwark's local cumulative impact policies. This premises sits in the Peckham area as defined in paragraph 135 of the policy and as a Cafe this premises falls into the class of premises in 136 of the policy.

Therefore under 119 of the policy there is a rebuttable presumption that applications for new premises licences/ variations that are likely to add to the existing cumulative impact will normally be refused or subject to certain limitations. In such circumstances, it is for the applicant to demonstrate that the application will not, if granted, further contribute to the negative local cumulative impact on any one or more of the licensing objectives.

The applicant has not addressed the presumption to refuse this application within the operating schedule. I would recommend refusal of this application unless the applicant can demonstrate that the premises will not be contributing to crime and disorder and public nuisance within the policy area.

Due to the limited information on the application form I ask the applicant to provide the following information:

- An accommodation limit for the premises (to be conditioned)
- A written dispersal policy for the premises (to be conditioned)

I therefore submit this representation and welcome any discussion with the applicant to consider the above representation

Southwark's Statement of Licensing Policy 2016 – 2020 can be found on the following link:  
[http://www.southwark.gov.uk/downloads/download/4399/licensing\\_act\\_2003 -  
\\_southwark\\_statement\\_of\\_licensing\\_policy\\_2016 - 2020](http://www.southwark.gov.uk/downloads/download/4399/licensing_act_2003_-_southwark_statement_of_licensing_policy_2016_-_2020)

Jayne Tear  
Principal Licensing officer  
In the capacity of the Licensing Responsible Authority

**From:** Tear, Jayne  
**Sent:** Wednesday, July 12, 2017 5:01 PM  
**To:** McArthur, Wesley  
**Subject:** RE: REPRESENTATION RE MUMS THE WORD  
**Importance:** High

Dear Wesley,

Thank you for your email. With reference and further to my representation attached.

The description of the premises is limited and to ensure that the premises does not operate solely as a bar and operates as a restaurant/café in which case the saturation would not apply I would request a further condition that *'Alcohol shall be supplied only to those taking a table meal at the premises'*.

My representation is submitted under the prevention of crime and disorder and the prevention of public nuisance licensing objectives and has regard to the Southwark Statement of Licensing Policy 2016 – 2020.

So I would still request the other information asked for within my representation,

With kind regards

Jayne

**Jayne Tear - Principal Licensing Officer**

Southwark Council | Licensing Unit

160 Tooley Street | London | SE1 2QH

Direct line 020 7525 0396 | Fax 020 7525 5735 | Call Centre 020 7525 2000

Visit our web pages <http://www.southwark.gov.uk/licensing>

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**From:** McArthur, Wesley  
**Sent:** Wednesday, July 12, 2017 1:46 PM  
**To:** Tear, Jayne  
**Subject:** RE: REPRESENTATION RE MUMS THE WORD

Hi Jayne,

FYI:

The premises is described as a café.

Your representation states that café's are a type of premises subject to the Peckham CIP. They aren't.

I will advise the applicant to contact you re' the accommodation limit / dispersal policy in any case.

Regards,

**Wesley McArthur**

Principal Enforcement Officer

London Borough of Southwark

**E-mail:** [wesley.mcarthur@southwark.gov.uk](mailto:wesley.mcarthur@southwark.gov.uk)

**General:** [licensing@southwark.gov.uk](mailto:licensing@southwark.gov.uk)

**Phone:** 020 7525 5779



**From:** [Chantel Yeung](#)  
**To:** [Tear, Jayne](#)  
**Cc:** [McArthur, Wesley](#)  
**Subject:** Mums The Word - 1A Warwick Court  
**Date:** 26 July 2017 10:31:32

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Hi Jayne,

Hope you're well,

Regarding your representation and further to our conversation we reiterate that due to the intended operation of the premises we do not feel that a condition making all sales of alcohol ancillary to food sales would be workable or applicable. We do intend to offer some community based activities such as art classes, craft evenings etc. that are non entertainment based and we would like our customers to be able to enjoy an alcoholic beverage at such events. We haven't applied for any entertainment and intend to operate as a café (with such community events described as ancillary to our café operation) – not at all as a bar, pub or similar type premises. Snacks and light dishes will be available for everyone throughout the duration of our operating hours. We expect a large proportion of our sales to come from coffee and lunch to go, but we would like the ability to sell alcohol to our customers as well.

We would be happy to include the following conditions in our application to address your concerns:

“That no more than 70 customers shall be permitted at the premises at any one time.”

“That a comprehensive dispersal policy in regards to both customers and staff shall be devised in respect of the premises. The dispersal policy shall include (but not necessarily be limited to) the following topics:

- Details as to how customer / staff egress at the premises shall be managed to minimise causing nuisance.
- Details of public transport in the vicinity and how customers will be advised in respect of it.
- The management of taxis to and from the premises.
- The management of any 'winding down' period at the premises.
- Road safety in respect of customers leaving the premises
- Management of ejections from the premises
- Details of how refuse / waste in the local vicinity arising through the operation of the premises will be cleared up.
- Always have staff presence at front of house at all times that we are open.
- Robust staff training, and refresher training in accordance with the Licensing Act 2003.
- Appropriate signage will be placed at exit points to remind customers to respect neighbours and leave quietly.

- Staff available at closing times periods to ensure all customers leave quietly.

- A responsible drinking policy to ensure people are always drinking well within their limits.”

“The dispersal policy shall be kept / be accessible at the premises at all times that the premises are in use and shall be made immediately available to officers of the council or police on request. All staff at the premises shall be trained in respect of the dispersal policy, shall be aware of where it is kept / how it is accessed and shall have access to it at all times that the premises are in operation. Records of staff training in regards to the dispersal policy shall be kept / be accessible at the premises at all times that the premises are in operation and shall be made immediately available to officers of the council or the police on request. Such training records shall include the capitalized name of the trainee and trainer, the date that the training was provided, a declaration that the training has been received and the signatures of the trainee and trainer.”

“That food shall be available to buy at the premises at all times that the premises are in operation.”

We have agreed the following conditions with the police:

- That a CCTV system be installed at the premises and be maintained in good working order and be continually recording at all times the premises are in use under the licence. The CCTV System must be capable of capturing a clear facial image of every person who enters the premises.
- All CCTV footage be kept for a period of 31 days and shall on request be made immediately available to officers of the police and the council. There will be at least one person on duty at all times that is familiar with the operation of the CCTV and able to download the footage upon request.
- That all staff shall be trained in their responsibilities under the Licensing Act 2003 and in the terms and conditions of this licence. Records pertaining to such training shall be kept, signed by a manager and each trainee and updated every 6 months. The records shall be made immediately available to officers of the Police and the Council upon request.

We hope this clears up any worries and after considering the above you may be in a position to withdraw your representation, but welcome further discussion if you are not.

Kind Regards,

Chantel Yeung